

Statement of purpose

Health and Social Care Act 2008

Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	1	of a total of:	2	locations
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Name of location	Hartfield House Rest Home
Address	5 Hartfield Road, Eastbourne, East Sussex
Postcode	BN21 2AP
Telephone	01323 731 322
Email	admin@hartfieldhouse.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Hartfield House Care Home is a privately owned home providing accommodation, and residential care services to adults aged over 65 years who require nursing or personal care. The home is registered for 20 residents. The home is a detached property situated in an area of larger scale Victorian detached properties in an attractive garden square with level walking distance to a mainline railway station and shopping centre of this popular East Sussex coastal town.

The property comprises of a double fronted Victorian detached building with accommodation arranged over three floors with a shaft lift, a substantial ground floor rear extension and enclosed rear garden. The three storey home comprises of 18 single beds and 1 twin beds, 12 with en-suites. There is lift access across all three floors which is serviced regularly. There is a large lounge, one large dining room on the ground floor. The facility is centrally heated. The windows are a mix of UPVC double glazed units and timber framed singled glazed sash windows. The home has ramp access for physically disabled residents for easy access as well as normal steps.

The home has a fire alarm system fitted, with fire exit notices and fire emergency instructions notices displayed at key points throughout the home. All staff went through induction process including fire prevention, fire drill policy, use of the fire appliances, evacuation, muster points raising an alarm. All fire systems and alarms are tested weekly by staff. All fire fighting equipment will be checked annually by qualified fire safety engineer. Where possible, furniture, fixtures, and fittings must be made of fire resistant or fire retardant fabrics and materials. Electrical equipment is tested. Records are kept of all such testing as part of the proprietors/manager responsibility. The residents are informed of the emergency procedure during admission. The home operates a No SMOKING policy.

The home provides 24/7 care staff, good home cooking, provision for special diets, laundry services, local telephone calls, and GP and other healthcare professionals visits. The home can arrange for dry cleaning, hair dressing, chiropody, newspapers/magazines, and private care of choice at extra cost. The residents may attend religious services either within or outside the home as they so desire. Residents have the opportunity to attend monthly in-house Christian Services. The residents' family and friends are encouraged to visit the residents regularly and maintain contact via letter, email, or telephone. For security and fire safety, visitors must sign the visitor's book on each occasion.

The home's policy on "Therapeutic and Social Activities" takes into account the residents interests, skills, experiences, personalities and medical condition. Initially, information on the health and social needs are obtained during a pre-admission assessment. The home offers a wide range of activities designed to encourage the residents to keep mobile, and most importantly take an interest in life. In the unfortunate event of bereavement, the family can expect every possible support from staff. Whereas funeral arrangements are usually made by the next of kin, the Home Staff can be relied upon to assist and explain what is required. All outings are geared to resident needs and capabilities and due to this a limited number of residents can go on any outing such as visit to pantomimes or plays, Going for afternoon tea or lunch, etc.. A variety of quality monitoring and auditing tools are utilised to ensure the quality of the service we provide is fully compliant to the National Minimum Standards, such as care planning, audit, risk assessments of the environment and a maintenance audit of equipment in the Home.

If a resident prefers to self-medicate and is deemed safe to do so following a risk assessment, the Home will support them with advice and guidance. A lockable facility is available accordingly. Otherwise all drugs will be managed by the staff, dispensed and ordered on their behalf under the instructions of their General Practitioner. Any resident may request to see a doctor in private if they so wish. Menus are varied and favourite dishes and special diets are catered for. Menus are varied and favourite dishes and special diets are catered for. Residents are encouraged to eat in the dining room but may choose to eat in their own room if they so wish.

No of approved places / overnight beds (not NHS)	20
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CQC service user bands				
The people that will use this location ('The whole population' means everyone).				
Adults aged 18-65	☐	Adults aged 65+	☒	
Mental health	☐	Sensory impairment	☒	
Physical disability	☒	People detained under the Mental Health Act	☐	
Dementia	☐	People who misuse drugs or alcohol	☐	
People with an eating disorder	☐	Learning difficulties or autistic disorder	☐	
Children aged 0 – 3 years	☐	Children aged 4-12	☐	Children aged 13-18 ☐
The whole population	☐	Other (please specify below)		☐

The CQC service type(s) provided at this location	
Acute services (ACS)	☐
Prison healthcare services (PHS)	☐
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	☐
Hospice services (HPS)	☐
Rehabilitation services (RHS)	☐
Long-term conditions services (LTC)	☐
Residential substance misuse treatment and/or rehabilitation service (RSM)	☐
Hyperbaric chamber (HBC)	☐
Community healthcare service (CHC)	☐
Community-based services for people with mental health needs (MHC)	☐
Community-based services for people with a learning disability (LDC)	☐
Community-based services for people who misuse substances (SMC)	☐
Urgent care services (UCS)	☐
Doctors consultation service (DCS)	☐
Doctors treatment service (DTS)	☐
Mobile doctor service (MBS)	☐
Dental service (DEN)	☐
Diagnostic and or screening service (DSS)	☐
Care home service without nursing (CHS)	☒
Care home service with nursing (CHN)	☐
Specialist college service (SPC)	☐
Domiciliary care service (DCC)	☐
Supported living service (SLS)	☐
Shared Lives (SHL)	☐
Extra Care housing services (EXC)	☐
Ambulance service (AMB)	☐
Remote clinical advice service (RCA)	☐
Blood and Transplant service (BTS)	☐

Regulated activity(ies) carried on at this location		
Personal care	☐	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	☒	
Registered Manager(s) for this regulated activity: Kandy Wright		
Accommodation for persons who require treatment for substance abuse	☐	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	☐	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	☐	
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	☐	
Registered Manager(s) for this regulated activity:		
Surgical procedures	☐	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	☐	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	☐	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	☐	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	☐	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	☐	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	☐	
Registered Manager(s) for this regulated activity:		
Nursing care	☐	
Registered Manager(s) for this regulated activity:		
Family planning service	☐	
Registered Manager(s) for this regulated activity:		