

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

South Coast Care Homes will aim to ensure that it complies with all legislative and regulatory requirements. As such, we will ensure that an up to date copy of our Statement of Purpose is given to the Care Quality Commission within 28 days of any changes. It is our intention to keep the Statement of Purpose under review and make changes as they happen, or once per year as a minimum.

The Statement of Purpose meets the current requirements of the current legislation, including Schedule 3 of the Regulation 12 of the Care Quality Commission (registration) Regulation 2009.

South Coast Care Homes will provide residential care to the elderly (over 65). Our care homes aims to deliver a high standard of professional care at all times to residents in our care. The care provision at South Coast Care Homes endorses a holistic approach which is sensitive to the needs of every resident and it encompasses the following essential aspects of the care services. South Coast Care Homes will operate with core values including Privacy, Dignity, independence, Choice, Rights, Fulfilment.

Privacy:

1. Preserve every residents right to privacy at all times by:

- Respecting and keeping confidential all information relating to residents and their relatives.
- Respecting a residents preference to be alone and undisturbed.
- Discussing personal matters with staff and relatives in private and without violating confidentiality.
- Provision of the facility for a resident to make and receive telephone calls in private
- Handing over all correspondences to a resident in their original sealed state

Dignity:

- Treat every resident with respect and allow each person to live in a dignified manner
- Maintain every resident's autonomy by empowering each person to consider choices and make their own decisions as far as possible.
- Know each resident, develop a good rapport and treat each resident with respect

Independence

- Enable each resident to take calculated risks, to make their own decisions and think and act for themselves. Offer assistance as appropriate.

Choice:

- Ensure every resident has options over their activities of daily living in accordance with their capabilities

Rights:

- Preserve all basic human rights of each resident including consent, confidentiality, safety, equality and autonomy.
- Encourage freedom of the expression, participation and decision making.
- Encourage rights of access to entitlement of services and benefits.

Fulfilment:

- Enable the residents to realise their own aims and create opportunities for them to achieve their goals in all aspects of daily living, both old and new.

Philosophy of Care:

South Coast Care Homes will aim to provide its residents with a secure, relaxed and homely environment in which their care, well-being and comfort are of prime importance. Staff will strive to preserve and maintain the dignity, individuality and privacy of all residents within a warm and caring atmosphere, and in so doing will be sensitive to the resident's ever-changing needs. Such needs may be medical/therapeutic (physical and mental welfare), cultural, psychological, spiritual, emotional and social. Residents are encouraged to participate in the development of their individualised care plans in which the involvement of the family and friends may be appropriate and is greatly valued. We aim to put people who use services at our homes to be at the centre of our work, to promote equality, diversity and human's rights through a culture of an open and accessible culture. This will be achieved through programmes of activities designed to encourage mental alertness, self-esteem, social interaction with other residents and with recognition of the following core values of care which are fundamental to the philosophy of our Care Homes.

All care staff within our Homes are appropriately qualified and trained to deliver the highest standard of care. A continuous staff-training programme is implemented to ensure that these high standards are maintained in line with the latest developments in the care practices as laid down in the appropriate legislation, Regulations and National Minimum Standards under the Care Standards Act 2000. We will also aim to promote activities for the well-being of the residents such as Yoga and light exercises by trained experts.

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